
INTRODUCTION

PURPOSE

Federal transit law, as amended by Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) (2005), and continued in Moving Ahead for Progress in the 21st Century Act (MAP-21) (2012), requires that projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.”¹

MAP-21 repealed 5316 (Job Access and Reverse Commute) and 5317 (New Freedom) programs. 5316 projects are now eligible for funding under public transportation grants programs (5311 and 5307), which do not require coordinated planning. 5317 projects are now eligible under 5310 and require coordinated planning. Wisconsin State Statute 85.21 (Specialized Transportation Assistance Program) candidate projects also require coordinated planning to receive funding. Projects selected for 5310 and 85.21 funding must align with the County Human Services-Public Transportation Coordinated Plan.

The Wisconsin Department of Transportation (WisDOT) has designated the Regional Planning Commission (RPC) and/or the Metropolitan Planning Organization (MPO) as the lead agency to facilitate the coordinated planning process. East Central Wisconsin Regional Planning Commission (ECWRPC) is the RPC for Green Lake County.

PLANNING PROCESS

A County Human Services-Public Transportation Coordinated Plan is a five-year plan dedicated to sharing resources both intra- and inter-county to assist the transportation disadvantaged public in getting rides based on their individual mobility needs. Broad and encompassing strategies and actions are developed to enhance the mobility needs of the elderly and disabled for the life of the plan.

According to Federal Transit Administration (FTA) rules, a human service-public transportation coordinated plan must include the following four elements:

1. An assessment of available services that identifies current transportation providers (e.g., public, private and nonprofit);
2. An assessment of the transportation needs for individuals with disabilities and older adults. The assessment can be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts and gaps in service;
3. Strategies, activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
4. Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific strategies and/or activities identified.

¹ <http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm> 9-29-2023

The County Human Service-Public Transportation Coordinated Plan was conducted through the following planning process (**Table 1.**):

Table 1. County Human Service-Public Transportation Coordinated Planning Steps	
Planning Steps:	Time
Step 1. Set facilitation meeting date, time and locations	September 2023
Step 2. Review and update invite list	September 2023
Step 3. Inventory - An assessment of available services that identifies current transportation providers (e.g., public, private and nonprofit)	September 2023
Step 4. Survey - An assessment of the transportation needs for individuals with disabilities and older adults. 2 surveys were designed for the provider, business/agency and user to get a comprehensive outlook on the transportation system	September 2023
Step 5. Invitation Letter and Flyer	October 2023
Step 6. Newspaper advertisement/public notice	October 2023
Step 7. Develop strategies, activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery	October 23, 2023
Step 8. Prioritize strategies based on resources, time, and feasibility for implementing specific strategies and/or activities identified	October/November – Facilitation Meeting
Step 9. Plan formulation	October 2023
Step 10. Final plan submittal	November 2023

INITIATING THE PLANNING PROCESS

Green Lake County Aging / ADRC Manager contacted ECWRPC to discuss requirements needed to update the 2024 – 2028 plan. ECWRPC informed Green Lake County, Green Lake County is not a member and would need to facilitate the renewal of their own plan. ECWRPC provided templates and guidance. Green Lake County Aging Unit will be the keeper of the plan.

Green Lake County's champion:
 Ryan Bamberg
 Manager
 Aging / ADRC
 571 Cty Road A
 Green Lake, WI 54941
 Phone (920) 294- 4070
rbamberg@greenlakecountywi.gov

EXISTING SYSTEM & ASSESSMENT

DEMOGRAPHIC PROFILE

It is important to understand the transportation customer/user demographics prior to making any planning changes to the County Human Service-Public Transportation Coordinated Plan. **Table 1.** depicts a substantial increase in population in the 65+ years old and a decrease in the 18 years and under cohorts. Transportation accommodations should be considered for these members of the county.

Table 1. Green Lake County					
Population by Age Cohort					
Age Cohort	2010		2022		2010 to 2020
	Number	Percent of Total	Number	Percent of Total	Percent Change
Total Population	19,051		19,220		0.8
Under 18 Years Old	4,388	24.2	4,306	21	-3.2
19 to 64 Years Old	10,859	57	10,550	55	-2
65 + Years Old	3,652	19.2	4612	24	4.8

Source: US Census Bureau 2010 and 2022, Table DP-1

INVENTORY

Green Lake County Aging Unit assessed the Counties inventory for accessible transportation (public, private, and private non-profit). Below depicts the Green Lake Specialized Transportation Provider Inventory in Table 2.

Table 2. Green Lake County Provider Inventory						
Agency Name	Address	Contact Person	Phone #	Clientele Served	Operation days/ hours	Cost per trip
Berlin Senior Center	142 Water St., Berlin, WI 54923	Rebecca Bays	(920) 361-5422	Ambulatory and non-ambulatory seniors 60 and older; individuals with disabilities	M-F: 8am-4pm	This is a fee based service. Trips within the City of Berlin are charged \$2.00 per ride. Fees for out of town trips are: Ripon - \$25.00; Oshkosh - \$45.00; Wautoma - \$35.00; Wild Rose - \$45.00; Appleton - \$55.00; Fond du Lac - \$45.00; Montello - \$35.00; Madison - \$100.00. Fees can be waived or reduced by the Project manager if the rider cannot afford to pay. Fees are collected by the driver at the time of the trip.
Fox River Industries	222 Leffert ST PO Box 69, Berlin, WI 54923	Dawn Brantley	(920) 361-3484	While the primary target population is adults with developmental disabilities, Fox River Industries also serves individuals with chronic mental illness, W-2 participants, and juveniles.	Mon-Fri 7 AM - 5 PM, Service hours: 9AM - 3:30PM, By appointment evenings and weekends and provide transport for special olympics	The co-pays for those using the fixed routes are: \$.75 per oneway trip in town; and \$1.25 per oneway trip out of town. For those wishing to rent a vehicle the charge is \$.75 per mile with a \$20.00 minimum.
Southern Green Lake County Senior Transport	N1440 Spring Lake Drive, Dalton, WI 53926	Sarah Theel	920-394-2018	Seniors over age 55 who are homebound or unable to drive due to age or physical disability.	Every day 8 AM to 5 PM	This is a fee based service. Fees are collected at the time of the trip. Fees are; Markesan - \$20.00; Green Lake - \$25.00; Princeton - \$20.00; Ripon - \$30.00; Waupun - \$30.00; Berlin - \$35.00; Beaver Dam - \$35.00; Appleton - \$60.00; Fond du lac - \$40.00; Madison - \$75.00; Milwaukee - \$90.00; Neenah - \$55.00; Oshkosh - \$45.00. There is a \$10.00 per hour fee for trips over 4 hours. Fees can be waived or reduced by the project manager if the rider cannot afford the charge.
Koeppens Medical Transport	217 Industrial Dr., Clintonville, WI 54929	Any staff member can assist with transportation needs	(715) 823-5711	Base rate/mileage as well as a wait time charge		Shawano, Menominee, Outagamie, Marathon, Winnebago, Waushara, Waupaca, Oconto, Green Lake, Fond du Lac Counties

Berlin Shared Ride Taxi/Classic Cab	108 N. Capron St Berlin WI 54923	To Be Determined	(920) 361-5400	Elderly and disabled	M-S: 7:30am-5:30pm; Sun: 7:30-3:00pm	<p>BASE FARES \$3.00 Adult Additional passenger \$.75 Children under 5 free w/adult \$2.00 Senior/Disabled \$2.00 Students ADDITIONAL FARES All trips outside of the city limits of Berlin are subject to an additional charge of \$1.50/mile. Trips to Green Lake are \$15/rider plus the Base Fare.</p>
City of Princeton	City Administration P.O. Box 53 Princeton WI 54968	Mary Neubauer	920.295.6612	Senior Transport 85.21	As Needed	<p>This is a fee based service. Fees are collected by the driver at the time of the service. Fees are: local - \$2.00; Green Lake - \$10.00; Berlin - \$15.00; Ripon - \$15.00; Markesan - \$15.00; Waupun - \$25.00; Oshkosh - \$25.00; Fond du Lac - \$25.00; Appleton - \$35.00; and Madison - \$50.00. Fees can be reduced or waived by the project manager if the rider cannot afford the fee.</p>
City of Green Lake	P.O. Box 216 534 Mill St. Green Lake, WI 54941	Barbara Dugenske	920-294-6912	Senior Transport 85.21	As Needed	<p>This is a fee based service. Fees are collected by the driver at the time of the ride. Current fees are: Green Lake; \$2.00; Princeton - \$10.00; Berlin - \$15.00; Ripon - \$15.00; Waupun - \$25.00; Oshkosh - \$25.00; Fond du Lac - \$25.00; Appleton - \$35.00; and Madison - \$50.00. The project manager can waive or reduce the fee if the rider cannot afford to pay.</p>
Green Lake County Veteran's Service Office	571 Co Rd A, Green Lake WI 54941	Jon Vandeyacht	920-294-4123	Veteran	As Needed	Information provided upon referral

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PARTICIPATION SOLICITATION

Public participation throughout the planning process was solicited through a variety of means including surveys, flyers, invitation letters, legal notices and personal calls. The invitation list, invitation letter, flyer and legal notices are located in **Appendix A**.

ASSESSMENT

An assessment of the specialized transportation system is imperative to the success of a County Human Service-Public Transportation Coordinated Plan. Evaluating the county demographics; geographic service area; what is done well; what can be done better; challenges and roadblocks; and needs, gaps and service redundancies will help the county put together a plan that will better meet the needs of its users.

To assess the transportation system, Green Lake County developed 2 surveys; one for transportation providers and a second one for customers/users. Surveys were created and web links were added to the Green Lake County Health and Human Services Page. A copy of the Green Lake webpage is located in **Appendix A**.

TRANSPORTATION PROVIDER AND BUSINESS/AGENCY SURVEY RESULTS

The transportation provider survey was developed with the transportation provider in mind. The goal of the survey was to determine the following:

1. Age Group? 18 to 45, 46 to 59, 60 to 110
2. What are things done well within the County in reference to specialized transportation?
3. What specialized transportation gaps or needs exist within the County?
4. What are the barriers that prevent individuals from having adequate transportation within the County?
5. Do you see duplication of transportation services? If so, what?
6. What weaknesses do you see in the system? How could they be improved?

Transportation providers were referred to the provider survey on the Green Lake County website. A follow-up email was also sent to the transportation provider with a direct link to the survey. The transportation provider survey questions are located above. The results can be found below. In total, 5 surveys were completed online. Information from those surveys are included along with feedback from the Oct. 23 Transportation Meeting.

Transportation Provider and Public Meeting Survey Results

Question 1. Age Group

18 to 45: 7
46 to 59: 2
60 to 110: 8

Question 2. What are things done well within the County in reference to specialized transportation?

Things done well

- Safety, coordination/communication, TCC, accessible vehicle availability, passenger care, funding/distribution of funding, Green Lake County leadership/support.
- Communication between service providers
- 85.21 service providers willing to provide coverage to fill gaps

Question 3. What specialized transportation gaps or needs exist within the County?

Gaps or Needs within the system

- Driver availability, hours of operation, conflict of schedules with limited Drivers
- Less costly transportation costs for those in outer lying areas
- Lack of accessible transportation options
- Lack of resources for Veterans
- Limited Volunteer Drivers
- Central One Stop Shop for Transportation. (Multiple providers in Green Lake with different contact information)
- Transportation for non-medical appointments
- Transportation for under 55 years of age
- Advocacy

Question 4. What are the barriers that prevent individuals from having adequate transportation within the County?

Barriers that prevent individuals from adequate transportation

- Long travel distances (rural area), driver shortages, and hours of operation.
- Costs
- Lack of Marketing / Information of available resources / services in the County
- Insurance Companies dropping Volunteer Drivers (Recruitment)
- Riders being allowed to have co-riders ie (grand) children, care giver / care recipient
- Central area to learn of available services

Question 5. Do you see duplication of transportation services? If so, what?

Duplication of transportation services

- Different providers in different areas of the County
- Consistency amongst providers (some have vans that are accessible and others use personal vehicles)

Question 6. What weaknesses do you see in the system? How could they be improved?**Weaknesses within the transportation system**

- Marketing and detailed information about services (how to inform individuals unaware of services)
- Costs could be monitored to check if providers are billing at higher costs
- Under 55 available services
- One place to call for transportation in the County
- Consistency in fees across the County
- Recruitment of Drivers

User Survey Results

The user survey was developed to analyze the transportation system from the user's perspective. The goal of the survey was to determine the following:

Table 7. Transportation Participant Survey							
	Strongly Agree		Agree		Strongly Disagree	Don't Know	Average
General Meeting Questions	1	2	3	4	5	6	#
Have you had positive experiences using Transportation Services	1	2	3	4	5	6	
Are you easily able to make reservations?	1	2	3	4	5	6	
Does the Transportation Service meet your needs?	1	2	3	4	5	6	
Do you feel safe using transportation Services?	1	2	3	4	5	6	
The Transportation drivers are professional?	1	2	3	4	5	6	
The vehicles are well maintained?	1	2	3	4	5	6	
Your rides for the most part have been on time?	1	2	3	4	5	6	
Does the transportation service you use meet your needs?	1	2	3	4	5	6	
Would you recommend others to use the Transportation Service you use?	1	2	3	4	5	6	
Are you aware of the Transportation Services available to you?	1	2	3	4	5	6	
Does Green Lake County Transportation Services meet your needs?	1	2	3	4	5	6	

***The transportation user survey was handed out in person. All the surveys were collected face to face. A total of 50 user surveys were collected for Green Lake County Transportation. All the surveys from individuals currently using Specialized Transportation Services scored Agree or Above. Due to these results, scores will not be entered into above survey. However, individuals could review what questions were asked. This highlights the individuals who are utilizing services are happy with the service they are receiving. The biggest barrier is informing individuals who are not aware of these services and expanding the services.**

PUBLIC FACILITATION – STRATEGIES, RESPONSIBILITY AND PRIORITIZATION

The Green Lake County Human Services-Public Transportation Coordinated Plan Public Facilitation took place on Oct 23rd, 2023 at the Green Lake County Department of Health and Human Services in Green Lake. The facilitation was designed to gather feedback from the public, transportation providers, agencies, businesses, and government officials on the following information listed below. Feedback is included in the data on **Page 8 and 9** of this document. Goals were generated from the feedback. Please see (**Table 4. Page 12 and 13**)

- Gaps, needs and barriers with the transportation system;
- Strategies to counter gaps, needs and barriers;
- Responsible parties;
- Timeline and prioritization; and
- Identification of future projects

The public facilitation members will become the Planning Committee who will approve the plan. The public facilitation sign-in-sheet is located in **Appendix B.** along with the Meeting Agenda.
RESULTS OF THE COUNTY HUMAN SERVICES-PUBLIC TRANSPORTATION COORDINATED PLAN PUBLIC FACILITATION (TABLE 4.)

**Green Lake County Plan
Table 4 (10/24/2023)**

	Goals	Activities	Roadblocks	Responsible Parties	Priority
A	Look into Mobility Management Solutions	Central location for all available transportation services. Updated County Website (easily located). One Stop Shop for individuals to call to find out all services available	Funding	TCC, County, municipalities	5
B	Increase Advocacy	Provide seminars related to 101 Advocacy for Community. Increase Advocacy efforts focused on Transportation and Funding	Education, Participation	TCC, County, municipalities	5
C	Increase marketing and education efforts	marketing/educating at local meal sites/senior centers/activity centers, newspaper/newsletters. Increase awareness of all services offered (accessible vehicle rental thru FRI, VA Transportation)	Funding, lack of communication	TCC, County, municipalities	5
E	Community led Transportation Committee	Create a Transportation Committee in the Community to meet on regular basis to continue discussion throughout the year focused on Transportation	Participation	TCC, County, municipalities	5
F	Expand services	Put together marketing materials, recruit new drivers; reach out to private sector (nursing homes, hospitals)	Funding, volunteer drivers	TCC, County, municipalities	5
G	Increase Transportation Access for Veterans	Educate and Market Transportation options for Veterans	Funding, Volunteer Drivers	Veterans Office, TCC, County	5
H	Develop Shuttle Service	Provide Social and Recreational Options (Grocery Shopping, Errands, fun engagement activities)	Funding	TCC, County, municipalities	3
I	Increase marketing and education efforts	marketing/educating at local meal sites/senior centers/activity centers, newspaper/newsletters	Funding, lack of communication	TCC, County, municipalities	3

J	Provide low-income rider subsidies	additional funding structures, Expand Aging Funding to Transportation Needs	Funding	TCC, County, municipalities	3
K	Continue to pursue additional grants/funds	utilize more 5310/85.21 options as well as "non-traditional" funding sources	Funding	TCC, County, municipalities	
L	Expand wheelchair accessible services	Educate and inform Community of options available. (Fox River Industries, Berlin Senior Center, Southern Green Lake Transportation)	Coordination with providers	TCC, County, municipalities	
M	Establish employment transportation for 55 and under	Public Health Transportation Grant. Initial phase in 2023. Will look to expand and develop over next 5 years	Funding, coordinating with employers/buy-in	Public Health, County	

PROGRAMS/PROJECTS Table 5.

Table 5. Programs/Projects					
Program	FY 24	FY 25	FY 26	FY 27	FY 28
5310	Disabilities Services Inc., Southern Green Lake County Senior Transport, City of Berlin, Green Lake County, Fox River Industries	Disabilities Services Inc., Southern Green Lake County Senior Transport, City of Berlin, Green Lake County, Fox River Industries	Disabilities Services Inc., Southern Green Lake County Senior Transport, City of Berlin, Green Lake County, Fox River Industries	Disabilities Services Inc., Southern Green Lake County Senior Transport, City of Berlin, Green Lake County, Fox River Industries	Disabilities Services Inc., Southern Green Lake County Senior Transport, City of Berlin, Green Lake County, Fox River Industries
85.21	Green Lake County	Green Lake County	Green Lake County	Green Lake County	Green Lake County

PLAN ADOPTION

The Green Lake County Human Services-Public Transportation Coordinated Plan is formally adopted when the following criterion is met:

1. Summary of Proceedings from the Green Lake County Health & Human Services Board approving the County Human Services-Public Transportation Coordinated Plan for the five year duration. (Summary of Proceedings is located in **Appendix D.**)

AMENDMENT PROCEDURE

If a Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program or State Statute 85.21 Specialized Transportation Assistance Program project is identified after the approval of the plan and is not included; an amendment is required.

AMENDMENT PROCEDURE

For the project recipient to receive Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program or State Statute 85.21 Specialized Transportation Assistance Program funds the following needs to take place:

- Project recipient will notify Green Lake County champion of the project.
- Project recipient will submit to Green Lake County champion a copy of grant.
- Green Lake County champion will send amendment request to Green Lake County Health & Human Services Board.
- If the Green Lake County Health & Human Services Board give their blessing, then the plan will be amended.
- The amended plan will be sent to WisDOT to update their copy along with the following:
 - A narrative summary describing the reasons for the amendment;
 - Description of the amendment process; and
 - Documentation to show the Planning Committee has been consulted.

SUMMARY OF MEETING EVALUATIONS
(Individual results included in Appendix C)

Table 6. Meeting Evaluation (Facilitation Survey Results, 9 responses)							
	Strongly Agree		Agree		Strongly Disagree	Don't Know	Average
General Meeting Questions	1	2	3	4	5	6	#
The information covered in the group discussions, examples and explanations was understandable.	5	0	4	0	0	0	1.8
The meeting provided a good forum for communication about public/human services transportation coordination.	5	2	2	0	0	0	1.6
Participation at the meeting was from a broad stakeholder group.	3	3	1	0	0	2	2.6
The county/region's prioritized action plan is comprehensive and realistic.	3	2	1	1	1	1	2.7
The county/region has a working coordination team.	1	0	2	1	0	5	4.5
The 2008 coordinated plan has been implemented.	1	0	1	2	0	5	4.6
Developing the prioritized action plan was meaningful and valuable.	2	0	4	0	0	3	3.5
I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	3	3	2	0	0	1	2.3
Facilitator Questions							
Facilitator was knowledgeable about the meeting process.	5	4	0	0	0	0	1.4
The information was presented in a clear, logical format.	5	0	4	0	0	0	1.8

Additional Meeting Evaluation Notes

- Most survey respondents thought that the time allotted for the facilitation was 'about right'.
- Look at partnering with neighboring Counties to share resources. For an example, Marquette County has a good Veterans Transportation Program.
- City of Princeton is an area being under served and is need of addition Transportation resources.

Appendix A:
Meeting Invite List

Dick Trochinski	Green Lake Board Member	rtrchinski@greenlakecountywi.gov
Chuck Buss	Green Lake Board Member	cbuss@greenlakecountywi.gov
Ryan Bamberg	Aging / ADRC Manager	rbamberg@greenlakecountywi.gov
Rebecca Bays	Berlin Senior Center Manager	rbays@cityofberlin.wi.gov
Dawn Brantley	Fox Rivers Industries Manager	dbrantley@greenlakecountywi.gov
Jon Vandeyacht	Veterans Service Officer	jvandeyacht@greenlakecountywi.gov
Sarah Theel	Southern Green Lake Transportation Director	sglcseniortransport@gmail.com
Derek Mashuda	Green Lake County Highway Commissioner	dmashuda@greenlakecountywi.gov
Cate Wylie	Green Lake County Administrator	cwyllie@greenlakecountywi.gov
Amy Burdick	Markesan Meal Site Manager	aburdick@greenlakecountywi.gov
Sharon Thimm	Green Lake Meal Site Manager	stimm@greenlakecountywi.gov
Deb Mirr	Berlin Meal Site Manager	dmirr@cityofberlin.wi.gov
Harley Reabe	Green Lake Board Member	hreabe@greenlakecountywi.gov
Darlene Krentz	Commission on Aging Member	gkdk1956@gmail.com
Judy Street	Commission on Aging Member	judithstreet@hotmail.com
Gloria Lichtfuss	Commission on Aging Member	flichtfuss@yahoo.com
Jason Jerome	HHS Director	jjerome@greenlakecountywi.gov
David Abendroth	Green Lake Board Member	dabendroth@greenlakecountywi.gov
Steve Lafrombois	Options For Independent Living	stevel@optionsil.org
Mary Neubauer	Princeton City Administrator	mneubauer@cityofprincetonwi.com
Sara Rutkowski	Berlin City Manager	srutkowski@cityofberlin.wi.gov
Barbara Dugenske	Green Lake City Clerk	bdugenske@ci.greenlake.wi.gov
Rachel Prellwitz	Public Health Manager	rprellwitz@greenlakecountywi.gov

Tony Advocap	Advocap	tonyb@advocap.org
Mark Wilton	Green Lake Shuttle	mark@greenlakeshuttle.com
Pat Wagner	UW Extensions	pat.wagner@wisc.edu
Gary Podoll	Emergency Management	gpodoll@cityofberlin.wi.gov
Amanda Running	Berlin Taxi Service	humanresources@runninginc.net
Nichol Wienkes	Behavioral Health Manager	nwienkes@greenlakecountywi.gov
Debbie Stobbe	Fox Rivers Industries Fleet & Route Planner Manager	dlandeau@ncwrpc.org
Mark Podoll	Green Lake County Sheriff	mpodoll@greenlakecountywi.gov

Transportation Survey Link:

The screenshot shows a web browser window with the URL <https://www.greenlakecountywi.gov/transportation-survey/>. The page has a navigation menu with links for Elections, Jobs, Departments, Officials, and Events. The main content area has a dark blue header with the text "TRANSPORTATION SURVEY" in white. Below this, the date "September 29, 2023" is displayed. The title "TRANSPORTATION SURVEY" is underlined. A paragraph of text follows, defining specialized transportation services as a form of demand-response service often falling under the umbrella term paratransit. It describes the continuum between private automobiles and fixed-route bus services, noting that specialized services are targeted at people with mobility limitations caused by age, disability, or income. It also mentions that these programs are designed locally to meet community needs, considering geography and demographics, and lists various service types like volunteer driver programs, voucher programs, fare subsidies, carpool/vanpools, vehicle loans, and travel training.

Transportation Meeting Flyer:

Please Attend!

(2024 - 2028) Locally Developed Coordinated Public
Transit-Human Services Transportation Plan
Green Lake County

Date: Monday, October 23rd [2023](#)

Time: 1:00pm to 2:30pm in-person
Join thru phone: Or call in (audio only)
+1 689-206-9321_923815144# United States, Orlando
Phone Conference ID: 923 815 144#

Or join virtually. Please see link to event with Teams Info
<https://www.greenlakecountywi.gov/event/5-year-transportation-plan-public-meeting/>

Microsoft Teams meeting

Join on your computer, mobile app or room [device](#)

[Click here to join the meeting](#)

Meeting ID: 256 792 384 894

Passcode: qYSwwj

[Download Teams](#) | [Join on the web](#)

Location: Green Lake County Board Room
571 County Road A
Green Lake, WI 54941

Purpose: To conduct the five year (2024 - 2028) Locally
Developed Coordinated Public Transit - Human
Services Transportation Plan

Contact Information: For more information on the meeting and feasible
accommodations contact Ryan Bamberg at
rbamberg@greenlakecountywi.gov or 920-294-4070

Unable to Attend? If you are unable to attend, submit comments via
email at rbamberg@greenlakecountywi.gov

programs to inform seniors about topics such as "behind the scene" looks at new technologies to catch criminals, public health, emergency preparedness, elder abuse, and the latest crime statistics around

awareness/active self-protection and is scheduled for this coming Tuesday, October 10 at 1 p.m. at the Princeton Senior Center, 212 S. Howard Street.
If you want to learn more

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REPORTER WANTED

Berlin Journal Newspapers – an award winning locally owned company that produces newspapers, shoppers, visitors guides and a wide selection of printed media – is looking for a gifted and energetic individual to be on the forefront of keeping readers in the greater Berlin area informed of local news and community events, in addition to telling the unique stories of residents who make Berlin an amazing community. Prior writing and photography experience is preferred. On-the-job training available for the right individual who is ready and willing to provide straightforward, comprehensive and unbiased coverage of local news, meetings, events and human interest items in the area's number one source of verified, up-to-date and accurate information.
Some nights and weekends required.

Those interested in applying may contact Editor Scott Mundro for more information at 920-361-1515 or by email at ncv@theberlinjournal.com

Green Lake County invites public to share thoughts regarding transportation plan

Green Lake County invites the public to share their thoughts and ideas regarding the five-year renewal Transportation Coordinated Plan. This meeting will be held on Monday, October 23 from 1-2:30 p.m. in the Green Lake County Board Room in the Green Lake County Government Building, 571

County Road A, Green Lake. A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Green Lake County's Coordinated Public Transit - Hu-

man Services Transportation Plan as required under federal and state regulations. For more information on the meeting and feasible accommodations, please contact Ryan Bamberg by email at rbamberg@greenlakecountywi.gov or by phone at 920-294-4070.

'The Amazing and Mesmerizing Ruby-throated Hummingbird' to be focus of special Green Lake Bird and Nature Club meeting, October 4

The Green Lake Bird and Nature Club will be hosting a special presentation next Tuesday evening, October 10 at 6 p.m. called, "The Amazing and Mesmerizing Ruby-throated Hummingbird" which will cover an array of information from the natural history of hummingbirds to their migration patterns and other interesting tidbits learned through banding efforts.

In addition, there will be plenty of discussion around feeding these specialized birds. Learn about other "winter" hummingbirds you might encounter this time of year.

Plan to come listen to hummingbird expert Mickey O'Connor, who has been working as an Avian Zookeeper for 26 years at the Milwaukee County Zoo. Prior to her work at the Zoo, she worked as a wildlife rehabilitator for the Wisconsin Humane Society. She has been banding songbirds since 1997, starting at the Riveredge Nature Center, and banding hummingbirds since 2014. On her days off, she enjoys birding and spending time outside gardening and playing with her pugs. She was a former treasurer for the Wisconsin Society for Ornithology and leads wonderful conservation trips to Central America.

This program will take place in the newly renovated Club Room at the back of Town Square, 492 Hill Street, in downtown Green Lake, and will be free and open to the public.

Enter at the rear of the building, from off Water Street. There is ample parking near the doorway, with



PHOTO SUBMITTED TO BERLIN JOURNAL NEWSPAPERS
A BIRD THAT INSTANTLY draws looks of amazement, the hummingbird lives up to its name with its wings emitting a humming sound as they move incredibly fast, allowing these beautiful birds to hover in the air.

the room being wheelchair accessible. Bring a snack to share if you wish, beverages will be available for purchase.

The Green Lake Bird and Nature Club meets every second Tuesday of the month, from September through May. The Club welcomes anyone with an interest in birds and nature.

For more information, please call President Tom Schultz at 920-960-1796.

Appendix B

Participant List

(2024-2028) Coordinated Planning Meeting

Region/County:	Green Lake County
Date:	10/23/2023

Name	Agency	Email	Phone #	Signature
KATHY DOYLE Shirley Reshesk Tom Reshesk	ADVOCAP	KATHY.DOYLE@ADVOCAP.ORG 920-295-3310	920-922-7760 920-295-3310 920-295-3310	<i>[Handwritten Signatures]</i>
Betsy Ludwig		betsyludwig@gmail.com	920-229-9436	Elizabeth Ludwig
Sarah Theel	SELCST	selcst@wiortransport@gmail.com	608-697-2229	Sarah Theel
Rachel Prellwitz	DHHS			Rachel Prellwitz
Laura Olson	DHHS			Laura Olson
Vicki Powers			608-297-1554	Vicki Powers

2024-2028 Coordinated Plan

Name	Agency	Email	Phone #	Signature
Rita Hanna	Green Lake County	LRHAN@glc.wi.gov	920-346-0463	Rita Hanna
Shirley Reshesk				Shirley Reshesk
Debbie Stobbe	FRI	dstobbe@greenlakecounty.gov	920-361-3484	Debbie Stobbe
Albraun Fey	FRI	albraunfey@greenlakecounty.wi.gov		Albraun Fey
Mary Neubauer	City of Princeton	mneubauer@cityofprinceton.wi.com		Virtual
Rebecca Bays	City of Berlin	rbays@cityofberlin.wi.gov		Virtual
Karen Winkel-Dishong	Advocap	karen.winkel-dishong@advocap.org		Virtual

Meeting Agenda:**Agenda****Project:** Green Lake County Coordination Plan Update**Time:** 1:00pm to 2:30pm**Date:** October 23rd**Location:** Green Lake County Government Center
571 County Road A, Green Lake, WI 54941
Board Room #1106

#	Topic
1	Welcome & Introductions
2	Meeting Purpose & Survey Results
3	Open Discussion
4	Prioritize Plan Goals
5	Meeting Evaluation

Appendix C

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Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	GL
Date:	10/23/23
Facilitator(s):	AGING MGR.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	Green Lake
Date:	October 23 rd
Facilitator(s):	Byron B.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	Green Lake
Date:	11/23/
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	(5)	6
5.	The county/region has a working coordination team.	1	2	3	4	(5)	6
6.	The previous coordination plan has been implemented.	1	2	3	(4)	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	(2)	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10.	The information was presented in a clear, logical format.	(1)	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	Green Lake
Date:	10/23/23
Facilitator(s):	Ryan Bamberg

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	Green Lake	
Date:	10/23	23
Facilitator(s):	Ryan Bamberg	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	
Date:	
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	G. L.
Date:	10.23.23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	<input checked="" type="radio"/>	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	<input checked="" type="radio"/>	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	<input checked="" type="radio"/>	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	<input checked="" type="radio"/>	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	<input checked="" type="radio"/>	2	3	4	5	6
10.	The information was presented in a clear, logical format.	<input checked="" type="radio"/>	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	G.L.
Date:	10-23-23
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree	Agree	Strongly Disagree	Don't Know		
1.	The information covered in the group discussions, examples and explanations was understandable.	<input checked="" type="radio"/>	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	<input checked="" type="radio"/>	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	<input checked="" type="radio"/>	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	<input checked="" type="radio"/>	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	<input checked="" type="radio"/>	2	3	4	5	6
10.	The information was presented in a clear, logical format.	<input checked="" type="radio"/>	2	3	4	5	6

Meeting Evaluation Form

(2024-2028) Coordinated Planning Meeting

County/Region:	GREEN LAKE CO COORD PLAN COORD
Date:	10/23/23
Facilitator(s):	RYAN

TRANSPORTATION

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions		Strongly Agree		Agree	Strongly Disagree		Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions							
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

Health and Human Services Board

November 13, 2023

The regular meeting of the Health and Human Services Board Meeting was called to order by Chair Gonyo at 5:00 PM on Monday November 13, 2023, in the County Board Room, Green Lake County Government Center, Green Lake WI. The meeting was held in person and via Teams. The requirements of the open meeting law were certified as being met. The Pledge of Allegiance was recited.

Present: Harley Reabe, Christine Schapfel, Nancy Hoffmann, Richard Trochinski, Joanne Guden, Joe Gonyo, and Brian Floeter

Absent: None

Other Present: Jason Jerome, HHS Director, Kayla Yonke, HHS Admin, Jon Vandeyacht, VSO Director, Danielle Viau, Children and Families Unit, Kate Meyer Behavioral Health, Lisa Schiessl Children and Families Unit Manager, Ryan Bamberg Aging and ADRC Unit Manager, Tony Daley, Berlin Journal.

Minutes of 9/11/2023

Motion/second (Trochinski/Guden) to approve the minutes of the September 11, 2023, meeting as presented with no corrections or changes. All Ayes, Motion carried.

Appearances

Birth-to-three/CLTS presentation Slideshow was placed on file.

Director's Report

- 2024 Budget process is awaiting approval at the county board meeting.
- On target for meeting the 2023 budget
- Wellness fair on October 31st. 60 employees attended.
- On call Crisis Services are continuing to approve as the Crisis therapist was approved in the 2023 budget and has now taken a lead crisis role.

VSO Report

Vandeyacht reported:

- Looking for a service commissioner
- Looking for a volunteer driver to drive disabled veterans to appointments.
- Claims are slowing down some.
- VSO has identified 7 meals to be given for thanksgiving.
- 2023 outreach is wrapping up. The outreach for 2023 have made a noticeable impact.
- Veterans day was positive. Their was more community participation which was good to see.

Advisory Committee Reports:

- Family Resource Council draft minutes were placed on file
- Aging Advisory meeting draft minutes were placed on file.
- Health Advisory Committee draft minutes were placed on file.
- Transportation Advisory Committee draft minutes were placed on file.

Unit Reports – September Reports

Economic Support and Child Support – Report was placed on file.
Behavioral Health Unit (BHU) – Report was reviewed and placed on file.
Public Health (PH) and Environmental Health – Report was reviewed and placed on file.
Fox River Industries – Report was reviewed and placed on file.
DHHS Expenditure/Revenue Comparison – October 2023 was reviewed and placed on file.
Children and Families Unit (CFU) - report was reviewed and placed on file.

Transportation 5-year plan

Motion/second (Guden/Trochinski) to approve the aging 5 year transportation plan as presented. All Ayes, Motion carried. Discussion Followed.

85.21 2024 Grant

Motion/second (Reabe/Guden) to approve the 85.21 2024 grant application as presented. All Ayes, Motion carried. Discussion Followed.

2024 Rates

Motion/second (Floeter/Reabe) to approve the 2024 rates as presented. All Ayes Motion Carried. Discussion Followed.

Personnel Updates

Jerome reported staff updates:

- Kristin Biesenthal is Green Lake Counties new Elder Benefit Specialist
- Amy Burdick is the new Markesan Meal Site Manager
- Currently recruiting a Princeton/Green Lake Meal Site Manager.

Committee Discussion

Future meeting date: December 11, 2023, at 5:00pm

Future Agenda Items: N/A

Adjourn

Gonyo adjourned the meeting at 6:08PM